

Service Agreement

Effective Date: January 1, 2026

The Kindred Table Co.

This Service Agreement (“Agreement”) outlines the terms and conditions for services provided by The Kindred Table Co. (“Chef,” “we,” or “us”). By submitting an inquiry, booking services, or paying a deposit, the Client agrees to the terms below.

1. Services Provided

The Kindred Table Co. offers:

- In-home private chef experiences
- Private dinner parties & events
- Retreat culinary services
- Meal preparation & delivery
- Nutrition-informed menu planning

All services are customized based on client needs and confirmed in writing prior to service.

2. Booking & Deposits

A non-refundable deposit is required to secure your date.

- 50% deposit is required for private events, in-home dining, and retreats.
- 100% payment may be required in advance for meal prep or delivery services.

Dates are not confirmed until deposit payment is received.

The remaining balance is due no later than 7 days prior to the scheduled service date unless otherwise agreed in writing.

3. Cancellation Policy

Because event dates are reserved exclusively:

- Deposits are non-refundable.
- Cancellations made 7 days or more before the event may apply deposit toward a future booking within 6 months (subject to availability).
- Cancellations made within 7 days of the event are non-refundable and non-transferable.

For meal prep services, 48 hours notice is required for rescheduling.

4. Guest Count Changes

Final guest count must be confirmed at least 5 days prior to the event.

Increases in guest count may result in additional charges.

Decreases in guest count do not reduce the confirmed minimum service fee.

5. Dietary Restrictions & Allergies

Clients are responsible for clearly communicating all allergies and dietary restrictions prior to service.

While reasonable precautions are taken, The Kindred Table Co. cannot guarantee a completely allergen-free environment.

6. In-Home Services

For in-home chef services, the Client agrees to provide:

- A clean and functional kitchen space
- Access to refrigeration and cooking equipment
- Clear access to the property at scheduled service time

The Chef reserves the right to adjust service if conditions are unsafe or unsuitable.

7. Delivery Services

Delivery windows will be confirmed in advance.

Clients are responsible for proper refrigeration and storage of delivered meals.

Once meals are delivered, The Kindred Table Co. is not responsible for improper handling or storage.

8. Payment Terms

Accepted payment methods will be outlined in your invoice.

Late payments may result in cancellation of services and forfeiture of deposit.

9. Liability

The Kindred Table Co. is not responsible for:

- Injuries occurring on the Client's property
- Pre-existing conditions
- Reactions to undisclosed allergies

Liability is limited to the total amount paid for services.

10. Force Majeure

The Chef is not liable for failure to perform services due to circumstances beyond reasonable control, including but not limited to weather events, natural disasters, illness, or emergencies.

In such cases, reasonable efforts will be made to reschedule services.

11. Nutrition Disclaimer

While menus may be informed by nutritional principles, The Kindred Table Co. does not provide medical advice. Clients should consult a licensed healthcare provider for medical or dietary conditions.

12. Agreement Acceptance

By paying a deposit or confirming services in writing, the Client acknowledges and agrees to these terms.